



English for Tour Operations

Muhamad Nova, M.Pd. | Ni Kadek Herna Lastari, M.Pd.
Indah Utami Chaerunnisah, S.S., M.Hum.

Worksheet with
Quizizz



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In digital era, millennial students prefer to study assisted with technology integration, not only during the knowledge transfer, but also during the assessment. Employing technology aids currently becomes a trend in English language teaching and Quizizz, as an educational apps, has a prospective potential to be used as an E-assessment media. This book is designed to help English teachers integrate technology during the assessment process. Completed with several learning media linked through barcodes, this book enables students to encourage their self-regulated learning and boosts learner autonomy during the assessment process.



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DIREKTORAT JENDERAL KEKAYAAN INTELEKTUAL
REPUBLIC OF INDONESIA

EC00202384816

ISBN 978-623-151-531-5



9 786231 515315

ENGLISH FOR TOUR OPERATIONS WORKSHEET WITH QUIZZZ

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ENGLISH FOR TOUR OPERATIONS WORKSHEET WITH QUIZZZ

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Tata Letak : Rizki Rose Mardiana

ISBN : 978-623-151-531-5

No. HKI : EC00202384816

Diterbitkan oleh : **EUREKA MEDIA AKSARA,**
SEPTEMBER 2023
ANGGOTA IKAPI JAWA TENGAH
NO. 225/JTE/2021

Redaksi:

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Kabupaten Purbalingga Telp. 0858-5343-1992
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Cetakan Pertama : 2023

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PREFACE

Assessment is an essential part of the English language learning process. It helps teachers to track students' progress, identify areas of weakness, and provide targeted instruction. It also helps students to self-assess their own learning and set goals for improvement.

This book provides a comprehensive overview of learning topics in English for tour operations field, including tour itinerary & budgeting, tour promotion, tour reservation, transportation, and travel policy.

This book is designed for teachers and students of English language learners who teach English for Specific Purposes, especially on Tour Operations. It is a valuable resource for teachers who want to improve their assessment practices and ensure that all students are making progress in their English language learning. It also eases the students to access their assessment process and enables them to have self-regulated assessment.

This book is a product of research grant funded by Politeknik Negeri Bali.

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NOTE TO THE USER


To the Teacher

This book can be used as a supplement to existing learning material. The main advantages of this book are that:

- It aids the teacher to assess students' learning progress.
- It eases the teacher to analyze the students' learning comprehension by using Quizizz.

If you are using this book for teaching:

- Prepare your smartphone to scan the barcode with stabilize internet connection.

- Make sure you scan the barcode on  barcode.

- Scan the barcode on  barcode to play or download the audio.

- Scan the barcode on  barcode to show or download the media.



- Prepare loudspeaker to play the listening audio.
- If some students' smartphone is not capable to scan the barcode, please assist them to answer the paper-mode quiz.

To the Student

If you are using this book on your own:

- Prepare your smartphone to scan the barcode with stabilize internet connection.

- Make sure you scan the barcode on  barcode.

- Scan the barcode on  barcode to play or download the audio.
- Scan the barcode on  barcode to show or download the media.
- If your smartphone is not capable to scan the barcode, please answer the paper-mode quiz.
- Prepare earphone/headphone to help you on listening section.
- Take a note on special terms related to tour operations on “Personal Notes” section at the end of this book.

AUTHORS' NOTE

The assessment in this book cannot cover every aspect of tour operations work or all variables of interaction or communication that arise in actual situations in travel agent office. Teachers may need to expand on the material in each unit to cover additional tasks and situations related to tour operations. Teachers may need to deal with any structural difficulties that arise as this is outside the scope of this book. Teachers may need to make changes and adjustments to reflect the practice of the establishments they serve.

ABOUT THE BOOK

Objectives

To provide English language exercise related to professional worker in tour operations with:

- The job-related cases for work in this field.
- The basic conversation and language expressions used in tour operations.

The User

This book is designed for use by:

- The students [high elementary level English upwards], who needs to study the English expressions used in tour operations
- The English teacher, whose job can be supplemented and facilitated by the assessment in this book.

The Assessment

The assessment in this book reflects as far as possible the standard practice of tour operations in travel agent. User may need to make some minor adjustments to fit the actual practice and regulations of the establishments they serve.

The assessment is formed in two modes, including digital-mode and printed-mode:

This book is designed for use by:

- The digital-mode assessment requires proper device to access internet, scan barcode, and play audio.
- The printed-mode assessment requires traditional assessment equipment, such as pencil or pen.

Acknowledgement

This book is a product of research grant funded by Politeknik Negeri Bali.

UNIT

1

**TOUR
ITINERARY &
BUDGETING**

A. Learning Objectives

To provide English language exercise related to professional worker in tour operations:

1. Elements in arranging tour itinerary and budgeting

UNIT

2

TOUR
PROMOTION 1

A. Learning Objectives

To provide English language exercise related to professional worker in tour operations:

1. Conversation and language expressions in promoting tour package.

UNIT

3

TOUR
PROMOTION 2

A. Learning Objectives

To provide English language exercise related to professional worker in tour operations:

1. Language expressions used on printed media in promoting tour package:

UNIT

4

TOUR
RESERVATION

A. Learning Objectives

To provide English language exercise related to professional worker in tour operations:

1. Conversation and language expressions in handling tour reservation

UNIT

5

TRANSPORTATION

A. Learning Objectives

To provide English language exercise related to professional worker in tour operations:

1. Conversation and language expressions in providing information on transportation.

UNIT

6

TRAVEL POLICY

A. Learning Objectives

To provide English language exercise related to professional worker in tour operations:

1. Conversation and language expressions in explaining travel

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